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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Robert W. Thomson, et al. Docket: 102115-200
Serial No.: 09/808,281 Art Unit: 2161
Filed: March 14, 2001 Examiner: Not yet assigned
Assignee: CONXIA, INC.
Title: INTERNET BASED WARRANTY AND REPAIR SERVICE

Certificate of Mailing

Date of Deposit 5/25/01

I hereby certify under 37 CFR 1.8(a) that this correspondence (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated above and is addressed to Commissioner for Patents, Washington, DC 20231.

Signed: Clement J. Naples

Name: Clement J. Naples

**COMPLETION OF FILING REQUIREMENTS
NONPROVISIONAL APPLICATION**

BOX MISSING PARTS
COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

Dear Sirs:

- This replies to the Notice to File Missing Parts of Application (PTO-1533) mailed April 25, 2001.
- A copy of the Notice to File Missing Parts of Application – Filing Date Granted (Form PTO-1533) is enclosed.

1. DECLARATION OR OATH

- An unsigned declaration or oath was filed. Enclosed is the original signed declaration or oath for this application.
- The declaration or oath that was filed was determined to be defective. A new original oath or declaration is attached.

2. AMENDMENT CANCELING CLAIMS

- Cancel claims [list the CLAIMS TO BE CANCELLED] inclusive.

3. TRANSMITTAL OF ENGLISH TRANSLATION OF NON-ENGLISH LANGUAGE PAPERS

- Submitted herewith is an English translation of the non-English language application papers as originally filed. Also submitted herewith is a statement by the translator of the accuracy of the translation. It is requested that this translation be used as the copy for examination purposes in the PTO.

4. SUBSTITUTE (FORMAL) DRAWINGS IN COMPLIANCE WITH 37 CFR 1.84

- Submitted herewith are 20 sheets of substitute drawings for this application in response to the Notice to File Missing Parts mailed 4/25/01. Please note that original Figure 3 has been replaced with new Figures 3a and 3b. No new matter is intended in the formal drawings and it is believed no new matter is included.

5. COMPLETION FEES

- Completion Fees included:

LATE PAYMENT OF FILING FEE AND/OR LATE FILING OF ORIGINAL DECLARATION OR OATH	\$130.00	\$130.00
REDUCTION FOR SMALL ENTITY BY 50%	\$ 65.00	\$00.00
SUBTOTAL		\$130.00

- TOTAL COMPLETION FEES ARE ONE HUNDRED AND THIRTY AND NO/100 DOLLARS

- Applicant believes that no extension of term is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition and fee for extension of time.

7. TOTAL FEE DUE

COMPLETION FEE	\$130.00
EXTENSION FEES	
TOTAL	\$130.00

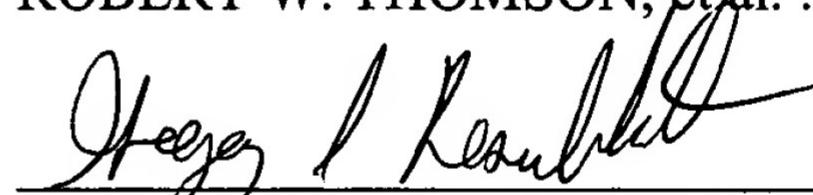
8. METHOD OF PAYMENT OF FEES

- Check in the amount of [insert CHECK AMOUNT].
- Charge Account No. 23-1665 in the amount of \$130.00

9. AUTHORIZATION TO CHARGE ADDITIONAL FEES

The Commissioner is hereby authorized to charge any additional fees which may be required under 37 CFR §§1.16, 1.17, 1.18, or credit any overpayment to Account No. 23-1665.

Respectfully Submitted,
ROBERT W. THOMSON, et al. .



Gregory S. Rosenblatt

Date: 5/25, 2001
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UNITED STATES PATENT AND TRADEMARK OFFICE

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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/808,281	03/14/2001	Robert W. Thomson	102115-200

CONFIRMATION NO. 4268

27267

WIGGIN & DANA
ATTENTION: PATENT DOCKETING
P.O. BOX 1832
NEW HAVEN, CT 06508-1832



OC00000006004721

Date Mailed: 04/25/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 130.**

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

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*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE